

Welcome to the California Alliance of Child and Family Services (the Alliance) website. We've created this privacy policy because we respect the privacy of visitors to our site. Please read this policy carefully because we want you to understand the types of information collected on our website, the ways in which that information is used and protected, and the choices you have about collection of that information. We do not collect personally identifiable information from individuals unless they provide it to us voluntarily and knowingly. If you register to use various features of our site, we use the information you supply for the purpose of providing the services you've requested. We may also contact you from time to time with information that relates to your requests or interests.

**WHAT TYPES OF INFORMATION DO WE COLLECT?** The Alliance collects two types of information: personal voluntary registration information, such as name and email address, and non-personal statistical information, such as site traffic and usage patterns.

**HOW DO WE USE IT?** This information is used primarily to deliver requested information, and to improve the design and structure of the site. It is used solely by the Alliance and others involved in the operation of this Web site and will never be sold or given to third parties.

**HOW DO WE ASSURE PRIVACY AND CONFIDENTIALITY?**

To protect your privacy, we use technologies and processes such as encryption, access control procedures, network firewalls, physical security and other measures. In addition, we allow only authorized employees or agents access to personal information. Although we cannot guarantee there will be no unauthorized access to personal information, these measures increase the security and privacy of information traveling to, from and within [www.cacfs.org](http://www.cacfs.org).

**EXTERNAL LINKS** The Alliance is not responsible for content, policies, and practices of other Web sites that are accessible by hyperlink from our site. The Alliance's privacy policy applies only to information maintained by the Alliance. In addition, the Alliance is not responsible for the materials contained at any Web site linked to our site.

**DEEP LINKS** We discourage any links to pages within our site other than our home page. We do not take responsibility for any pages that may no longer exist or are outdated, or for content that may no longer be accessible on our site.

**DISCLAIMER OF WARRANTY**

Although we work very hard to provide the user with the most current and accurate information, we can't and don't warrant that everything you see on this site is up-to-date, error free, or complete. While we may periodically add, modify, or delete any of the content, we don't make any commitment or assume any obligation or duty to do so. The user should assume that the information is current and up-to-date only as of the date it is posted to this site. Any item with a fee or cost associated may be subject to change at any time, and without prior notification.

**WHO CAN I CONTACT WITH PRIVACY QUESTIONS?** If you have any questions or concerns about this privacy policy, please contact us by mail, telephone, or email at the addresses listed below.

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**WILL THIS PRIVACY POLICY CHANGE?** If the Alliance makes any changes to this policy, we will post them on this page. Because we will post changes without notice, please check back here periodically.